

Mulberry Street, Waterloo, IA 50703–5713, \$1,705,557; Polk County, 111 Court Street, Suite 300, Des Moines, IA 50309–2218, \$2,475,000; County of Kane, 719 Batavia Avenue, Geneva, IL 60134–3077, \$1,040,796; County of Peoria, 2116 N. Sheridan Road, Peoria, IL 61604–3457, \$2,475,000; Kentucky Department for Public Health Environmental Lead Program, 275 East Main Street, Mail Stop HS1E–B, Frankfort, KY 40621–0001, \$1,099,971; City of Boston, 26 Court Street, Boston, MA 02108–2501, \$2,475,000; City of Lynn, 3 City Hall Square, Lynn, MA 01901–1019, \$2,469,051; City of Muskegon, 900 Terrace, Muskegon, MI 49442–3357, \$1,100,000; City of High Point, 211 S. Hamilton, High Point, NC 27260–5232, \$2,475,000; Erie County, 95 Franklin Street, Buffalo, NY 14202–3904, \$2,375,000; Redevelopment Authority of the City of Erie (ERA), 1001 State Street, Suite 1100, Erie, PA 16501–1313, \$2,475,000; City of Petersburg, 135 N. Union Street, Petersburg, VA 23803–3267, \$1,100,000; City of Roanoke, 215 Church Avenue, Room 310 North, Roanoke, VA 24011–1518, \$1,855,733; City of Burlington, 149 Church Street, City Hall, Burlington, VT 05401–8412, \$2,475,000; City of Waukesha, A Municipal Corporation, City Hall, 201 Delafield Street, Room 200, Waukesha, WI 53189–3649, \$1,100,000.

## 2. Lead Hazard Reduction Demonstration Grant Program

A total of \$47,904,000 was awarded to 17 grantees for the Lead Hazard Reduction Demonstration Grant Program under the Consolidated Appropriations Act, 2011: City of Chicago, Department of Public Health, 333 South State Street, Room 200, Chicago, IL 60604, \$3,000,000; City of St. Louis Community Development Administration, 1015 Locust Street, Suite 1200, St. Louis, MO 63101, \$3,000,000; Hennepin County, 417 North 5th Street, Suite 320, Minneapolis, MN 55401, \$3,000,000; State of Connecticut Department of Social Services, 25 Sigourney Street, Hartford, CT 06106, \$3,000,000; City of San Antonio, 1400 South Flores, San Antonio, TX 78204, \$3,000,000; City of Memphis, 125 North Main, Memphis, TN 38103, \$3,000,000; City of Columbus Department of Development, 50 West Gay Street, 3rd Floor, Columbus, OH 4321, \$3,000,000; Health and Hospital Corporation of Marion County, 3838 North Rural Street, Indianapolis, IN 46205, \$3,000,000; City of Philadelphia, 2100 West Girard Avenue, Philadelphia, PA 19130, \$3,000,000; Houston Department of Health and Human

Services, 8000 North Stadium Drive, 2nd Floor, Houston, TX 77054, \$3,000,000; City of Austin, 1000 East 11th Street, Suite 200, Austin, TX 78702, \$2,500,000; City of Wilmington, 800 North French Street, Wilmington, DE 19801, \$2,589,695; County of Harris, 1001 Preston, Suite 900, Houston, TX 77002, \$2,700,000; Winnebago County Health Department, 401 Division Street, Rockford, IL 61104, \$2,885,700; Malden Redevelopment Authority–City of Malden, Massachusetts, 200 Pleasant Street, Malden, MA 02148, \$3,000,000; City of Lansing, 124 West Michigan Avenue, Lansing, MI 48933, \$1,728,605.

## 3. Healthy Homes Production Grant Program

A total of \$15,623,257 was awarded to 9 grantees for the Healthy Homes Production Grant Program under the Consolidated Appropriations Act, 2010: Environmental Health Watch, 3500 Lorain Avenue, Suite 301, Cleveland, OH 44113, \$929,990; Hennepin County, 417 North 5th Street, Suite 320, Minneapolis, MN 55401, \$1,860,000; City of Los Angeles, 1200 West 7th Street, 8th Floor, Los Angeles, CA, 90017, \$1,860,000; Coalition to End Childhood Lead Poisoning, 2714 Hudson Street, Baltimore, MD 21224, \$930,000; State of Connecticut Department of Social Services, 25 Sigourney Street, Hartford, CT 06106, \$1,860,000; City of Minneapolis, 250 South 4th Street, Room 414, Minneapolis, MN 55415, \$1,860,000; Health and Hospital Corporation of Marion County, 3838 North Rural Street, Indianapolis, IN 46205, \$1,713,122; City of Akron, 166 South High Street, Municipal Building, Room 401, Akron, OH 44308, \$1,860,000; City of San Antonio, 1400 South Flores, San Antonio, TX 78204, \$1,126,888.

## 4. Lead Technical Studies Grant Program

A total of \$545,513 was awarded to 2 grantees for the Lead Technical Studies Grant Program under the Consolidated Appropriations Act, 2011: QuanTech, Inc., 2020 14th Street North, Suite 560, Arlington, VA 22201–2512, \$248,100; Tulane University, 1430 Tulane Avenue, EP–15, New Orleans, LA 70112–2699, \$251,900.

## 5. Healthy Homes Technical Studies Grant Program

A total of \$1,840,712 was awarded to 3 grantees for Healthy Homes Technical Studies Grant Program under the Consolidated Appropriations Act, 2011: North Carolina State, 2701 Sullivan Dr., Admin III; Box 7514, Raleigh, NC 27695–7614, \$541,179; National Center

for Healthy Housing, 10320 Little Patuxent Pkwy, Columbia, MD 21044–3346, \$649,533; The Trustees of Columbia University in the City of New York, 630 West 168th Street—Box 49, New York 10032–3702, \$650,000.

## 6. Asthma Interventions in Public and Assisted Multifamily Housing Grant Program

A total of \$1,150,000 was awarded to 3 grantees for the Asthma Interventions in Public and Assisted Multifamily Housing Grant Program under the Consolidated Appropriations Act, 2011: Michigan Department of Community Health, P.O. Box 30195, 201 Townsend Street, Lansing, MI 48909–0195, \$450,000; Minnesota Department of Health, 625 Robert Street North, P.O. Box 64975, St. Paul, MN 55164–0975, \$409,288; Boston Medical Center Corporation, One Boston Medical Center Place, Boston, MA 02118–2392, \$450,000.

Dated: March 26, 2012.

**Warren Friedman,**

*Acting Deputy Director, Office of Healthy Homes and Lead Hazard Control.*

[FR Doc. 2012–7722 Filed 3–29–12; 8:45 am]

**BILLING CODE 4210–67–P**

## DEPARTMENT OF THE INTERIOR

### Office of the Secretary

### Renewal of Information Collection; OMB Control Number 1040–0001, DOI Programmatic Clearance for Customer Satisfaction Surveys

**AGENCY:** Department of the Interior.

**ACTION:** Notice of submission to OMB; request for comments.

**SUMMARY:** We (Department of the Interior, DOI) have submitted a request to the Office of Management and Budget (OMB) to approve the information collection (IC) described below. This IC is scheduled to expire March 31, 2012. As required by the Paperwork Reduction Act of 1995 and as part of our continuing efforts to reduce paperwork and respondent burden, we invite the general public and other Federal agencies to take this opportunity to comment on this IC.

**DATES:** OMB has 60 days to review this request but may act after 30 days, therefore you should submit your comments on or before April 30, 2012.

**ADDRESSES:** You may submit your comments directly to the Desk Officer for the Department of the Interior (OMB control #1040–0001), Office of Information and Regulatory Affairs,

OMB, by email at [oir\\_docket@omb.eop.gov](mailto:oir_docket@omb.eop.gov) or by fax at 202-395-5806. Please also send a copy of your comments to the Department of the Interior; Office of Policy Analysis; Attention: Don Bieniewicz; Mail Stop 3530; 1849 C Street NW., Washington, DC 20240, or by fax to 202-208-4867, or by email to [Donald\\_Bieniewicz@ios.doi.gov](mailto:Donald_Bieniewicz@ios.doi.gov). Reference "DOI Programmatic Clearance for Customer Satisfaction Surveys" in your email subject line. Include your name and return address in your email message and mark your message for return receipt.

**FOR FURTHER INFORMATION CONTACT:** Contact Don Bieniewicz on 202-208-4915. You may also review the submitted information collection request online at <http://www.reginfo.gov>. Follow the instructions to review Department of the Interior collections under review by OMB.

#### SUPPLEMENTARY INFORMATION:

##### I. Abstract

The Government Performance and Results Act of 1993 (GPRA) (Pub.L. 103-62) requires agencies to "improve Federal program effectiveness and public accountability by promoting a new focus on results, service quality, and customer satisfaction." In order to fulfill this responsibility, DOI bureaus and offices must collect data from their respective user groups to better understand the needs and desires of the public and to respond accordingly. Executive Order 12862 "Setting Customer Service Standards" also requires all executive departments to "survey customers to determine \* \* \* their level of satisfaction with existing services." Executive Order 13571 "Streamlining Service Delivery and Improving Customer Service" further mandates "establishing mechanisms to solicit customer feedback on Government services and using such feedback regularly to make service improvements."

We use customer satisfaction surveys to help us fulfill our responsibilities to provide excellence in government by proactively consulting with those we serve. This programmatic clearance provides an expedited approval process for DOI bureaus and offices to conduct customer research through external surveys such as questionnaires and comment cards.

The proposed renewal covers all of the organizational units and bureaus in DOI. Information obtained from customers by bureaus and offices will be provided voluntarily. Questions may be

asked in languages other than English (e.g., Spanish) where appropriate.

Topic areas serve as a guide within which the bureaus and offices will develop questions. No one survey will cover all the topic areas. The topic areas include:

(1) Delivery, quality and value of products, information, and services. Respondents may be asked for feedback regarding the following attributes of the information, service, and products provided:

- (a) Timeliness
- (b) Consistency
- (c) Accuracy
- (d) Ease of Use and Usefulness
- (e) Ease of Information Access
- (f) Helpfulness
- (g) Quality
- (h) Value for fee paid for information/product/service.

(2) Management practices. This area covers questions relating to how well customers are satisfied with DOI management practices and processes, what improvements they might make to specific processes, and whether or not they feel specific issues were addressed and reconciled in a timely, courteous, and responsive manner.

(3) Mission management. We will ask customers to provide satisfaction data related to DOI's ability to protect, conserve, provide access to, provide scientific data about, and preserve natural, cultural, and recreational resources that we manage, and how well we are carrying out our trust responsibilities to American Indians.

(4) Rules, regulations, policies. This area focuses on obtaining feedback from customers regarding fairness, adequacy, and consistency in enforcing rules, regulations, and policies for which DOI is responsible. It will also help us understand public awareness of rules and regulations and whether or not they are explained in a clear and understandable manner.

(5) Interactions with DOI Personnel and Contractors. Questions will range from timeliness and quality of interactions to skill level of staff providing the assistance, as well as their courtesy and responsiveness during the interaction.

(6) General demographics. Some general demographics may be gathered to augment satisfaction questions so that we can better understand the customer and improve how we serve that customer. We may ask customers how many times they have used a service, visited a facility within a specific timeframe, their ethnic group, or their race.

All requests to collect information under the auspices of this proposed

renewal will be carefully evaluated to ensure consistency with the intent, requirements, and boundaries of this programmatic clearance. Interior's Office of Policy Analysis will conduct an administrative and technical review of each specific request in order to ensure statistical validity and soundness. All information collections are required to be designed and deployed based upon acceptable statistical practices and sampling methodologies, and procedures that account for and minimize non-response bias, in order to obtain consistent, valid data and statistics that are representative of the target populations. After completion of its review, the Office of Policy Analysis will forward the specific request to OMB for expedited approval.

##### II. Data

*OMB Control Number:* 1040-0001.

*Title:* DOI Programmatic Clearance for Customer Satisfaction Surveys.

*Form Number(s):* None.

*Type of Request:* Extension of an approved collection.

*Affected Public:* DOI customers. We define customers as anyone who uses DOI resources, products, or services. This includes internal customers (anyone within DOI) as well as external customers (e.g., the American public, representatives of the private sector, academia, other government agencies). Depending upon their role in specific situations and interactions, citizens and DOI stakeholders and partners may also be considered customers. We define stakeholders to mean groups or individuals who have an expressed interest in and who seek to influence the present and future state of DOI's resources, products, and services. Partners are those groups, individuals, and agencies who are formally engaged in helping DOI accomplish its mission.

*Respondent's Obligation:* Voluntary.

*Frequency of Collection:* On occasion.

*Estimated Annual Number of Respondents:* 120,000. We estimate approximately 60,000 respondents will submit DOI customer satisfaction surveys and 60,000 will submit comment cards.

*Estimated Total Annual Responses:* 120,000.

*Estimated Time Per Response:* 15 minutes for a customer survey; 3 minutes for a comment card.

*Estimated Total Annual Burden Hours:* 18,000.

##### III. Request for Comments

On December 12, 2011, we published in the **Federal Register** (76 FR 77244) a request for public comments on this

proposed renewal. We received one comment expressing general criticism of DOI management. Because the comment provided no specifics, we have not modified the proposed renewal. The public now has a second opportunity to comment on this renewal. We invite comments concerning this IC on:

(1) Whether or not the collection of information is necessary, including whether or not the information will have practical utility;

(2) The accuracy of our estimate of the burden for this collection of information;

(3) Ways to enhance the quality, utility, and clarity of the information to be collected; and

(4) Ways to minimize the burden of the collection of information on respondents.

Comments that you submit in response to this notice are a matter of public record. Before including your address, phone number, email address, or other personal identifying information in your comment, you should be aware that your entire comment, including your personal identifying information, may be made publicly available at any time.

While you can ask us or OMB in your comment to withhold your personal identifying information from public review, we cannot guarantee that we will be able to do so.

Dated: March 26, 2012.

**Benjamin Simon,**

*Assistant Director, Office of Policy Analysis,  
U.S. Department of the Interior.*

[FR Doc. 2012-7665 Filed 3-29-12; 8:45 am]

**BILLING CODE 4310-RK-P**

## DEPARTMENT OF THE INTERIOR

### Fish and Wildlife Service

[FWS-R6-R-2012-N024; FF06R06000-FXRS1265066CCP0S2-123]

#### **Benton Lake National Wildlife Refuge Complex, Great Falls, MT; Comprehensive Conservation Plan and Environmental Assessment**

**AGENCY:** Fish and Wildlife Service, Interior.

**ACTION:** Notice of availability; request for comments.

**SUMMARY:** We, the U.S. Fish and Wildlife Service (Service), announce the availability of a draft comprehensive conservation plan and environmental assessment (Draft CCP/EA) for Benton Lake National Wildlife Refuge Complex for public review and comment. The Draft CCP/EA describes our proposal for

managing the refuge complex for the next 15 years.

**DATES:** To ensure consideration, please send your written comments by May 18, 2012.

We will announce upcoming public meetings in local news media.

**ADDRESSES:** You may submit comments or requests for copies or more information by any of the following methods. You may request hard copies or a CD-ROM of the documents.

*Email:* [toni\\_griffin@fws.gov](mailto:toni_griffin@fws.gov). Include "Benton Lake Refuge Complex Draft CCP/EA" in the subject line of the message.

*U.S. Mail:* Toni Griffin, Planning Team Leader, Suite 300, 134 Union Boulevard, Lakewood, CO 80228.

*Information Request:* A copy of the Draft CCP/EA may be obtained by writing to U.S. Fish and Wildlife Service, Division of Refuge Planning, 134 Union Boulevard, Suite 300, Lakewood, Colorado 80228; or by download from <http://mountain-prairie.fws.gov/planning>.

**FOR FURTHER INFORMATION CONTACT:** Toni Griffin, 303-236-4378 (phone); 303-236-4792 (fax); or [toni\\_griffin@fws.gov](mailto:toni_griffin@fws.gov) (email) or David C. Lucas, 303-236-4366 (phone); 303-236-4792 (fax); or [david\\_c\\_lucas@fws.gov](mailto:david_c_lucas@fws.gov).

#### **SUPPLEMENTARY INFORMATION:**

##### **Introduction**

The 163,304-acre Benton Lake National Wildlife Refuge Complex (refuge complex) is part of the National Wildlife Refuge System and is located in northwest and north-central Montana. Spanning both sides of the Continental Divide, the refuge complex is a collection of diverse landscapes, from wetlands and mixed-grass prairie in the east to forests, intermountain grasslands, rivers, and lakes in the west. The refuge complex oversees management of 2 refuges, 1 wetland management district containing 22 waterfowl production areas, 3 conservation areas, and administers 216 easements within the Refuge System:

- Benton Lake National Wildlife Refuge was established in 1929 and consists of 12,383 fee-title acres and 76.88 acres of right-of-way easement. It is located on the northern Great Plains, 50 miles east of the Rocky Mountains and 12 miles north of Great Falls, Montana.
- Benton Lake Wetland Management District was established in 1975. It includes 10 counties (Cascade, Chouteau, Glacier, Hill, Lewis and Clark, Liberty, Pondera, Powell, Teton, Toole), 22 waterfowl

production areas, and 4 distinct easement programs.

- Blackfoot Valley Conservation Area (CA) was established in 1995 and expanded in 2011. This conservation easement program has the potential to protect up to 103,500 acres in the Blackfoot Valley by buying conservation easements on private land within the 824,024-acre project area.
- Rocky Mountain Front CA was established in 2005 and expanded in 2011. This conservation easement program has the potential to protect up to 295,000 acres in the Rocky Mountain Front (Front) by buying conservation easements on private land within the 918,000-acre project area.
- Swan River National Wildlife Refuge was established in 1973 and consists of 1,568.81 acres. It is located in the Swan Valley, 38 miles southeast of Creston, Montana.
- Swan Valley CA was authorized in 2011. This conservation area has the potential to protect up to 10,000 acres in the Swan Valley by buying conservation easements on private land, and up to 1,000 acres in fee-title land next to the Swan River Refuge within the 187,400-acre project area.

Refuge complex lands and waters are important corridors for birds, fish, and other wildlife. Across the refuge complex, there exists a very high level of diversity. Wildlife ranges from migratory waterfowl to grassland birds, to native trout, to "charismatic mega fauna" such as elk, gray wolf, and grizzly bear. Refuge complex lands harbor Federal and State species of concern. Threatened and endangered species include bull trout, grizzly bear, Canada lynx, and water howellia. Candidate species include Sprague's pipit and wolverine. The refuge complex is of great value to waterfowl and shorebirds, as well as other migrating water-dependent bird species, because of the diversity of wetland and upland habitats that provide for the diverse life cycle needs of these species. The refuge complex has large, intact areas of native prairie that provide habitat for grassland birds that are one of the most imperiled groups of migratory birds nationwide.

#### **Background**

##### *The CCP Process*

The National Wildlife Refuge System Administration Act of 1966 (16 U.S.C. 668dd-668ee) (Refuge Administration Act), as amended by the National Wildlife Refuge System Improvement Act of 1997, requires us to develop a