

authorized the preparation of this notice. Accordingly, the agency is issuing this notice pursuant to Section 29 U.S.C. 657(g)(2), Secretary of Labor's Order No. 8–2020 (85 FR 58393; Sept. 18, 2020), and 29 CFR 1910.7.

Signed at Washington, DC.

**James S. Frederick,**

*Deputy Assistant Secretary of Labor for Occupational Safety and Health.*

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**BILLING CODE 4510–26–P**

## NATIONAL TRANSPORTATION SAFETY BOARD

[Docket No.: NTSB–2023–0005]

### Information Collection: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

**AGENCY:** National Transportation Safety Board (NTSB).

**ACTION:** Notice and request for comments for a new information collection.

**SUMMARY:** Under the Paperwork Reduction Act (PRA) of 1995, this notice announces that the NTSB's Information Collection Request (ICR) will be submitted to the Office of Management and Budget (OMB) for review and approval. On May 30, 2023, the NTSB published the requisite 60-Day Notice in the **Federal Register**, notifying the public that the NTSB seeks OMB approval on generic clearance for qualitative feedback on agency service delivery. To date, no comments have been received. However, the NTSB has since corrected a typographical error regarding the estimated average burden hours and has added to the list of the types of collections that this generic clearance covers. The NTSB is now issuing this 30-Day Notice, directing the public to submit all comments to OMB.

**DATES:** Submit written comments to OMB regarding this proposed collection of information by December 22, 2023.

**ADDRESSES:** Submit written comments to OMB at [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). To find this IC, select "Currently under Review—Open for Public Comments" or use the search function.

#### FOR FURTHER INFORMATION CONTACT:

William T. (Tom) McMurphy, Jr., General Counsel, (202) 314–6080, [rulemaking@ntsb.gov](mailto:rulemaking@ntsb.gov).

**SUPPLEMENTARY INFORMATION:** A **Federal Register** notice with a 60-day comment period was published on May 30, 2023, notifying the public of the agency's

intent to seek OMB approval on generic clearance for qualitative feedback on agency service delivery; no comments were received as a result. However, the NTSB has since corrected a typographical error regarding the estimated average burden hours per respondent from 30 minutes to 5 minutes. This correction is consistent with the agency's total estimated annual burden hours of 1,250 for the 15,000 total estimated number of annual responses. Further, the NTSB has added to its list of the types of collections that this generic clearance covers. The NTSB is currently issuing this 30-Day notice, informing the public that the agency will now submit the following ICR to OMB and that all comments should be directed to OMB:

*Title of Collection:* Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

*Form Number:* To be determined by specific collections.

*Type of Request:* New Collection.

*Type of Review:* Regular.

*Type of Review Requested:* 3 years from the date of approval.

*Summary of the Collection of Information:* With the goal of ensuring that the Federal Government provided the highest quality service as possible, Executive Order (E.O.) 12862 (Setting Customer Service Standards) was issued to set customer service standards to a level that either matched or exceeded the best service available in the private sector. Accordingly, E.O. 12862 directed Federal agencies to create customer surveys to obtain information on customer satisfaction. E.O. 14058 (Transforming Federal Customer Experience and Service Delivery to Rebuild Trust in Government) was later issued and reiterated the Federal Government's commitment to improve a customer's experience in an agency's service delivery. E.O. 14058 defined service delivery as an action related to a Federal benefit or service provided to a customer.

To ensure that the NTSB's service delivery is effective and meets its customer needs, the NTSB seeks OMB approval of a generic clearance to collect qualitative feedback on the agency's service delivery. This proposed IC provides a means to garner qualitative feedback in an efficient, timely manner in accordance with the commitment to improving service delivery.

Qualitative feedback is information that will provide insights into stakeholder perceptions, experiences, and expectations; provide an early warning of issues with service; or focus attention on areas where

communication, training, or changes in operations might improve delivery of products and services. This feedback will allow for ongoing, collaborative, and actionable communications between the NTSB and its stakeholders. It will also allow for feedback to contribute directly to the improvement of program management.

The feedback solicited will target areas that include, but are not limited to: timeliness, appropriateness, accuracy of information, courtesy, efficiency of service delivery, and resolution of issues with service delivery. Responses will be assessed to plan and inform efforts to improve or maintain the quality of service offered to the public. If this information is not collected, vital feedback from stakeholders on the agency's services will be unavailable.

The agency will only submit a collection for approval under this generic clearance if it meets the following conditions:

- The collection is voluntary;
- The collection is low-burden for respondents (based on considerations of total burden hours, total number of respondents, or burden-hours per respondent) and is low-cost for both the respondents and the Federal Government;
- The collection is non-controversial and does not raise issues of concern to other Federal agencies;
- Any collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the near-future;
- Personally identifiable information (PII) is collected only to the extent necessary and is not retained;
- Information gathered is intended to be used only internally for general service improvement and program management purposes and is not intended for release outside of the agency (if released, the agency must indicate the qualitative nature of the information);
- Information gathered will not be used for the purpose of substantially informing influential policy decisions; and
- Information gathered will yield qualitative information; the collections will not be designed or expected to yield statistically reliable results or used as though the results are generalizable to the population of study. The types of collections that this generic clearance covers include, but are not limited to:
  - Customer comment cards/complaint forms.
  - Qualitative customer satisfaction surveys (e.g., post-meeting surveys; web surveys).

- In-person observation testing (e.g., website or software usability tests).
- Small discussion groups.
- Focus Groups of customers, potential customers, delivery partners, or other stakeholders.
- Cognitive laboratory studies, such as those used to refine questions or assess usability of a website.

Feedback collected under this generic clearance provides useful information, but it does not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: the target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior to fielding the study. Depending on the degree of influence the results are likely to have, such as collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

As a general matter, information collections under this request will not result in any new system of records containing privacy information and will not ask questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private.

**Current Actions:** New collection of information.

**Type of Review:** New Collection.

**Affected Public:** Individuals and Households, Businesses and Organizations, and State, Local, or Tribal Government.

**Total Estimated Annual Burden Hours:** 1,250.

**Estimated Average Burden Hours per Respondent:** 5 minutes.

**Frequency of Response:** On occasion, per request.

**Total Estimated No. of Annual Responses:** 15,000.

The 1,250 annual burden hours requested are based on the number of collections the NTSB expects to conduct over the requested three-year period for this generic clearance.

**Estimated Total Annual Burden Cost:** \$0.

Participation in this collection is voluntary, and there are no costs to respondents beyond the time spent participating in the surveys.

**Request for Comments:** OMB is interested in comments that include: (1) whether the proposed collection is necessary for the NTSB to perform its mission; (2) the accuracy of the estimated burden; (3) ways for the NTSB to enhance the quality, usefulness, and clarity of the IC; and (4) ways to minimize burden without reducing the quality of the IC.

**William T. McMurtry, Jr.,**  
General Counsel.

[FR Doc. 2023–25863 Filed 11–21–23; 8:45 am]

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## NUCLEAR REGULATORY COMMISSION

[Docket Nos. 50–611 and 50–612; NRC–2023–0138]

### Kairos Power, LLC; Hermes 2

**AGENCY:** Nuclear Regulatory Commission.

**ACTION:** Construction permit application; opportunity to request a hearing and petition for leave to intervene; order imposing procedures.

**SUMMARY:** The U.S. Nuclear Regulatory Commission (NRC) is providing notice that an uncontested hearing will be held on the Kairos Power, LLC (Kairos) construction permit application that proposes the construction of a test reactor facility, identified as ‘Hermes 2’, in Oak Ridge, Tennessee, at a time and place to be set in the future by the Commission or designated by the Atomic Safety and Licensing Board. This notice provides the public an opportunity to request a hearing and petition for leave to intervene (i.e., contested hearing) with respect to that application. The NRC staff is currently conducting a detailed technical review of the construction permit application. If the NRC issues a construction permit, the applicant, Kairos, would be authorized to construct its proposed test reactor facility in accordance with the provisions of the construction permit. Because the application contains Sensitive Unclassified Non-Safeguards Information (SUNSI), an order imposes procedures to obtain access to this type of information for contention preparation.

**DATES:** A request for a hearing or petitions for leave to intervene must be filed by January 22, 2024. Any potential party as defined in section 2.4 of title 10

of the *Code of Federal Regulations* (10 CFR) who believes access to SUNSI is necessary to respond to this notice must request document access by December 4, 2023.

**ADDRESSES:** Please refer to Docket ID NRC–2023–0138 when contacting the NRC about the availability of information for this action. You may obtain publicly available information related to this action by any of the following methods:

- **Federal Rulemaking Website:** Go to <https://www.regulations.gov> and search for Docket ID NRC–2023–0138. Address questions about Docket IDs in *Regulations.gov* to Stacy Schumann; telephone: 301–415–0624; email: [Stacy.Schumann@nrc.gov](mailto:Stacy.Schumann@nrc.gov). For technical questions, contact the individual listed in the **FOR FURTHER INFORMATION CONTACT** section of this document.

- **NRC’s Agencywide Documents Access and Management System (ADAMS):** You may obtain publicly available documents online in the ADAMS Public Documents collection at <https://www.nrc.gov/reading-rm/adams.html>. To begin the search, select “Begin Web-based ADAMS Search.” For problems with ADAMS, please contact the NRC’s Public Document Room (PDR) reference staff at 1–800–397–4209, at 301–415–4737, or by email to [PDR.Resource@nrc.gov](mailto:PDR.Resource@nrc.gov). The ADAMS accession number for each document referenced (if it is available in ADAMS) is provided the first time that it is mentioned in this document.

- **NRC’s PDR:** The PDR, where you may examine and order copies of publicly available documents, is open by appointment. To make an appointment to visit the PDR, please send an email to [PDR.Resource@nrc.gov](mailto:PDR.Resource@nrc.gov) or call 1–800–397–4209 or 301–415–4737, between 8 a.m. and 4 p.m. eastern time (ET), Monday through Friday, except Federal holidays.

**FOR FURTHER INFORMATION CONTACT:** Michael Orenak, Office of Nuclear Reactor Regulation, U.S. Nuclear Regulatory Commission, Washington, DC 20555–0001; telephone: 301–415–3229; email: [Michael.Orenak@nrc.gov](mailto:Michael.Orenak@nrc.gov).

### SUPPLEMENTARY INFORMATION:

#### I. Introduction

On July 14, 2023, Kairos Power LLC (Kairos) submitted, pursuant to 10 CFR part 50, “Domestic Licensing of Production and Utilization Facilities,” an application (ADAMS Package Accession No. ML23195A121) for a construction permit for the ‘Hermes 2’ test reactor facility (a “testing facility” as defined in 10 CFR 50.2), that would consist of two fluoride salt-cooled test