

available at <http://www.reginfo.gov>. Therefore, in preparation for OMB review and approval of the following information collection, TSA is soliciting comments to—

(1) Evaluate whether the proposed information requirement is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;

(2) Evaluate the accuracy of the agency's estimate of the burden;

(3) Enhance the quality, utility, and clarity of the information to be collected; and

(4) Minimize the burden of the collection of information on those who are to respond, including using appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology.

Information Collection Requirement

Title: Aviation Security Customer Satisfaction Performance Measurement Passenger Survey.

Type of Request: Extension of a currently approved collection.

OMB Control Number: 1652-0013.

Form(s): Survey.

Affected Public: Travelling public.

Abstract: OMB Control Number 1652-0013; Aviation Security Customer Satisfaction Performance Measurement Passenger Survey. TSA, with OMB's approval, has conducted surveys of passengers and now seeks approval to continue this effort. TSA plans to conduct passenger surveys at airports nationwide. The surveys will be administered using an intercept methodology. The intercept methodology uses TSA personnel who are not in uniform to hand deliver paper survey forms to passengers immediately following the passenger's experience with TSA's checkpoint security functions. Passengers are invited, though not required, to complete and return the survey using either an online portal or by responding in writing to the survey questions on the customer satisfaction card and depositing the card in a drop-box at the airport or using U.S. mail; TSA personnel decide the method by which passengers will be asked to complete and return the survey. TSA uses the intercept methodology to randomly select passengers to complete the survey in an effort to gain survey data representative of all passenger demographics, including passengers who—

- Travel on weekdays or weekends;
- Travel in the morning, mid-day, or evening;

- Pass through each of the different security screening locations in the airport;

- Are subject to more intensive screening of their baggage or person; and

- Experience different volume conditions and wait times as they proceed through the security checkpoints.

The survey includes 10 to 15 questions. Each question promotes a quality response so that TSA can identify areas in need of improvement. All questions concern aspects of the passenger's security screening experience.

TSA intends to collect this information in order to continue to assess customer satisfaction in an effort to more efficiently manage its security screening performance at airports. In its future surveys, TSA wishes to obtain more detailed, airport-specific data that TSA can use to enhance customer experiences and its performance at specific airports. In order to gain more detailed information regarding customer experiences, TSA is submitting 84 questions to OMB for approval. Eighty-one questions have been previously approved by OMB and three questions are being submitted to OMB for the first time. The new questions will allow TSA to better measure customer satisfaction with Risk-Based Security, an effort to focus TSA resources and improve the passenger experience at security checkpoints by applying new intelligence-driven, risk-based screening procedures and enhancing the use of technology. Since there are some passengers who present a low level of risk, Risk-Based Security allows TSA to focus resources on higher-risk or unknown travelers, thereby increasing the level of security. Each survey question seeks to gain information regarding one of the following categories:

- Confidence in Personnel
- Confidence in Screening Equipment
- Confidence in Security Procedures
- Convenience of Divesting
- Experience at Checkpoint
- Satisfaction with Wait Time
- Separation from Belongings
- Separation from Others in Party
- Stress Level

TSA personnel use random procedures to select passengers to voluntarily participate in the survey until TSA obtains the desired sample size. The samples may be selected with one randomly selected time and location or span multiple times and locations. Designated TSA personnel at each airport may choose one or more of the

following sample methods when planning the survey, which include a business card that directs customers to an online portal, a customer satisfaction card with survey questions on the card, or a customer satisfaction card with survey questions on the card and a link to the online portal. All responses are voluntary and there is no burden on passengers who choose not to respond.

Number of Respondents: 25,000.

Estimated Annual Burden Hours: An estimated 2083.3 hours annually.

Dated: July 26, 2013.

Susan L. Perkins,

TSA Paperwork Reduction Act Officer, Office of Information Technology.

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DEPARTMENT OF HOMELAND SECURITY

U.S. Customs and Border Protection

Accreditation of SGS North America, Inc., as a Commercial Laboratory

AGENCY: U.S. Customs and Border Protection, Department of Homeland Security.

ACTION: Notice of accreditation of SGS North America, Inc., as a commercial laboratory.

SUMMARY: Notice is hereby given, pursuant to CBP regulations, that SGS North America, Inc., has been accredited to test petroleum, petroleum products, organic chemicals and vegetable oils for customs purposes for the next three years as of April 19, 2013.

DATES: *Effective Dates:* The accreditation of SGS North America, Inc., as commercial laboratory became effective on April 19, 2013. The next triennial inspection date will be scheduled for April 2016.

FOR FURTHER INFORMATION CONTACT:

Approved Gauger and Accredited Laboratories Manager, Laboratories and Scientific Services, U.S. Customs and Border Protection, 1300 Pennsylvania Avenue NW., Suite 1500N, Washington, DC 20229, tel. 202-344-1060.

SUPPLEMENTARY INFORMATION: Notice is hereby given pursuant to 19 CFR 151.12, that SGS North America, Inc., 101 Corporate Pl, Vallejo, CA 94590, has been accredited to test petroleum, petroleum products, organic chemicals and vegetable oils for customs purposes, in accordance with the provisions of 19 CFR 151.12. Anyone wishing to employ this entity to conduct laboratory analyses should request and receive written assurances from the entity that

it is accredited by the U.S. Customs and Border Protection to conduct the specific test requested. Alternatively, inquiries regarding the specific test this entity is accredited to perform may be directed to the U.S. Customs and Border Protection by calling (202) 344-1060. The inquiry may also be sent to cbp.labhq@dhs.gov. Please reference the Web site listed below for a complete listing of CBP approved gaugers and accredited laboratories. http://cbp.gov/linkhandler/cgov/trade/basic_trade/labs_scientific_svcs/commercial_gaugers/gaulist.ctt/gaulist.pdf.

Dated: July 26, 2013.

Ira S. Reese,

Executive Director, Laboratories and Scientific Services.

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DEPARTMENT OF THE INTERIOR

Office of the Secretary

[DR5A3111A000113]

Secretarial Commission on Indian Trust Administration and Reform

AGENCY: Office of the Secretary, Interior.

ACTION: Notice of meeting.

SUMMARY: The Office of the Secretary is announcing that the Secretarial Commission on Indian Trust Administration and Reform (the Commission) will hold a public meeting on August 19, 2013. During the public meeting, the Commission will: attend to operational activities of the Commission; gain insights and knowledge from invited speakers and attendees about the trust relationship, other trust models, and trust reform, and aspects of trust that are unique to Alaska; review Commission action items; and gain insights and perspectives from members of the public.

DATES: The Commission's public meeting will begin at 8:30 a.m. and end at 1 p.m. Alaska Daylight Time on August 19, 2013. Members of the public who wish to attend in person should RSVP by August 16, 2013, to: trustcommission@ios.doi.gov to ensure adequate meeting packets will be made available. Members of the public who wish to participate via teleconference and Webinar should register at <https://www1.gotomeeting.com/register/358286632> by August 16, 2013, and instructions on how to join the meeting will be sent to your email address.

Teleconference/Webinar participation is limited to 100 participants.

ADDRESSES: The public meeting will be held at the Sheraton Anchorage Hotel & Spa, Kuskokwim Ballroom, 401 E. 6th Avenue, Anchorage, Alaska 99501. We encourage you to RSVP to trustcommission@ios.doi.gov by August 16, 2013.

FOR FURTHER INFORMATION CONTACT: The Designated Federal Official, Sarah Harris, Chief of Staff to the Assistant Secretary-Indian Affairs, Department of the Interior, 1849 C Street NW., Room 4141, Washington, DC 20240; or email to Sarah.Harris@bia.gov.

SUPPLEMENTARY INFORMATION:

Background

The Secretarial Commission on Indian Trust Administration and Reform was established under Secretarial Order No. 3292, dated December 8, 2009. The Commission plays a key role in the Department's ongoing efforts to empower Indian nations and strengthen nation-to-nation relationships.

The Commission will complete a comprehensive evaluation of the Department's management and administration of the trust assets within a two-year period and offer recommendations to the Secretary of the Interior of how to improve in the future. The Commission will:

- (1) Conduct a comprehensive evaluation of the Department's management and administration of the trust administration system;
- (2) Review the Department's provision of services to trust beneficiaries;
- (3) Review input from the public, interested parties, and trust beneficiaries which should involve conducting a number of regional listening sessions;
- (4) Consider the nature and scope of necessary audits of the Department's trust administration system;
- (5) Recommend options to the Secretary to improve the Department's management and administration of the trust administration system based on information obtained from these Commission's activities, including whether any legislative or regulatory changes are necessary to permanently implement such improvements; and
- (6) Consider the provisions of the American Indian Trust Fund Management Reform Act of 1994 providing for the termination of the Office of the Special Trustee for American Indians, and make recommendations to the Secretary regarding any such termination.

Comprehensive Evaluation

The Commission's purpose is to provide a thorough evaluation of the existing Indian trust management and Trust Administration System to support a reasoned and factually based set of options for potential management improvements. Grant Thornton LLP in partnership with Cherokee Services Group has been awarded a contract to perform a comprehensive evaluation of the Department's management of the Trust Administration System in support of the Commission's efforts.

The management consultant will be attending the upcoming Indian Trust Commission's meeting in Anchorage and will be available to speak with if you wish to provide input and recommendations. The Commission encourages individuals to take the opportunity to provide Grant Thornton with your perspective on how the trust administration system currently operates. To contact Grant Thornton directly, you may send an email to Trust.Commission@us.gt.com.

Public Meeting Details

On Monday, August 19, 2013, the Commission will hold a meeting open to the public. The following items will be on the agenda:

Monday, August 19, 2013

- Invocation;
- Welcome, introductions, agenda review;
- Remarks from Sarah Harris, Designated Federal Official;
- Commission Operations Reports and Decision Making
- Insights and lessons learned regarding trust responsibility, Alaska Native Claims Settlement Act (ANSCA) and the role of tribes going forward;
- Panel session regarding trust land and trust responsibility in Alaska;
- Review of draft recommendations of Commission and public comment;
- Review action items, meeting accomplishments; and
- Closing blessing, adjourn.

Written comments may be sent to the Designated Federal Official listed in the **FOR FURTHER INFORMATION CONTACT** section above. All meetings are open to the public; however, transportation, lodging, and meals are the responsibility of the participating public. To review all related material on the Commission's work, please refer to <http://www.doi.gov/cobell/commission/index.cfm>.