

provider's contact person(s) for communications outages at the facility of any outage that potentially affects that 988 special facility (as defined in § 4.5(f)) in the following manner:

(1) *Appropriate contact information.* To ensure prompt delivery of outage notifications to 988 special facilities, covered 988 service providers shall exercise special diligence to identify, maintain, and, on an annual basis, confirm current contact information appropriate for outage notification for each 988 special facility that serves areas that the service provider serves.

(2) *Content of notification.* Covered 988 service providers' outage notifications must convey all available material information about the outage. For the purpose of this paragraph (i), "material information" includes the following, where available:

- (i) An identifier unique to each outage;
- (ii) The name, telephone number, and email address at which the notifying 988 service provider can be reached for follow up;
- (iii) The name of the covered 988 service provider experiencing the outage;
- (iv) The date and time when the incident began (including a notation of the relevant time zone);
- (v) The types of communications service(s) affected;
- (vi) The geographic area affected by the outage;
- (vii) A statement of the notifying covered 988 service provider's expectations for how the outage potentially affects the special facility (e.g., dropped calls or missing metadata);
- (viii) Expected date and time of restoration, including a notation of the relevant time zone;
- (ix) The best-known cause of the outage; and
- (x) A statement of whether the message is the notifying covered 988 service provider's initial notification to the special facility, an update to an initial notification, or a message intended to be the service provider's final assessment of the outage.

(3) *Means of notification.* Covered 988 service providers' outage notifications must be transmitted by telephone and in writing via electronic means in the absence of another method mutually agreed upon in writing in advance by

the special facility and the service provider.

(4) *Timing of initial notification.* Covered 988 service providers shall provide an outage notification to a potentially affected 988 special facility as soon as possible, but no later than within 30 minutes of discovering that they have experienced on any facilities that they own, operate, lease, or otherwise utilize, an outage that potentially affects a 988 special facility (as defined in § 4.5(f)).

(5) *Follow-up notification.* Covered 988 service providers shall communicate additional material information to potentially affected 988 special facilities in notifications subsequent to the initial notification as soon as possible after that information becomes available, but providers shall send the first follow-up notification to potentially affected 988 special facilities no later than two hours after the initial contact. After that, covered 988 service providers are required to continue to provide material information to the special facilities as soon as possible after discovery of the new material information until the outage is completely repaired and service is fully restored.

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## FEDERAL COMMUNICATIONS COMMISSION

### 47 CFR Part 64

[WC Docket No. 12-375; FCC 22-76; FR ID 193391]

### Rates for Interstate Inmate Calling Services; Correction

**AGENCY:** Federal Communications Commission.

**ACTION:** Final rule; announcement of effective date; correction and establishment of applicability.

**SUMMARY:** The Federal Communications Commission (Commission) published a document in the **Federal Register** of January 3, 2024, announcing that the Office of Management and Budget (OMB) had approved, for a period of three years, an information collection associated with the Commission's 2022 *ICS Order*, FCC 22-76 (September 30, 2022). The document incorrectly

announced an effective date for an amendment published on December 9, 2022, which triggered its codification into the CFR on December 21, 2023. This document establishes the applicability of OMB's approval, published on January 3, 2024.

**DATES:** As of January 16, 2024, the final rule announcing the effective date for 47 CFR 64.6040(c), published January 3, 2024, at 89 FR 269, is corrected to provide an applicability date of January 16, 2024.

**FOR FURTHER INFORMATION CONTACT:** William Kehoe, Pricing Policy Division, at (202) 418-7122, or email: [William.Kehoe@fcc.gov](mailto:William.Kehoe@fcc.gov).

**SUPPLEMENTARY INFORMATION:** On December 9, 2022, at 87 FR 75496, the Commission published a final rule amending 47 CFR 64.6040, effective January 9, 2023, by adding paragraph (c). The addition of paragraph (c) to § 64.6040 (amendatory instruction 11) was delayed indefinitely.

On December 21, 2023, at 88 FR 88257, the Commission announced the effective date of December 21, 2023 (with an implied applicability date of December 21, 2023), for § 64.6040(c) and other amendments in the December 2022 rule. That effective date for § 64.6040(c) in the December 21, 2023 document was established in error, but that error went undetected until the publication of the second effective date announcement on January 3, 2024, which contained a second incorrect effective date (with implied applicability date) of January 9, 2023.

Therefore, the announcement of effective date, published January 3, 2024, at 89 FR 269, is corrected as follows:

### Correction

In FR Doc. 2023-28765, published in the **Federal Register** of January 3, 2024 (89 FR 269), on page 269, in the second column, correct the **DATES** section to read:

**DATES:** As of December 21, 2023, the applicability of 47 CFR 64.6040(c) is delayed until January 16, 2024.

Federal Communications Commission  
**Katura Jackson,**

*Federal Register Liaison Officer.*

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